**Well-Architected Framework fact finding exercise**

**4. What are the design principles for increased reliability?**

* Automate recovery
* Distribute workloads and requests to eliminate single point of failure
* Use only the capacity you need for your production workload
* Test incidents and recovery procedures
* Manage automation changes

**5. What are the areas to focus on to achieve Performance Efficiency in the cloud?**

* Delegate complex tasks to third-party vendors who have the required skills to implement advanced technology easily
* Deploy multi-regional workloads to reduce latency and lower deployment costs
* Test and experiment often to take advantage of virtual resources
* Utilize server-less functions whenever possible